







# STADIO

## ONLINE SHORT LEARNING PROGRAMME

## COMMUNICATION FOR MANAGERS

powered by 

### COURSE INFORMATION:

-  **Minimum duration:** Self-study within 2 weeks. Minimum focused learning time required: approximately 24 hours.
-  **Minimum credits:** Certificate of Completion
-  **Complexity level:** This Online SLP provides a coherent, quality learning experience with predetermined learning outcomes and objectives. The course is non-credit bearing, not registered with the South African Qualifications Authority (SAQA), and does not lead to a qualification or part-qualification registered on the National Quality Framework (NQF). At the same time, successful completion of the Online SLP can be included in your portfolio of evidence for Recognition of Prior Learning (RPL) consideration for access to a full qualification.
-  **Mode:** Unassisted Online Learning
-  **Fees:** R800
-  **Language:** English

### COURSE OVERVIEW:

A critical aspect of management is effectively communicating with your followers and external stakeholders. Discover the role that communication plays, the potential barriers that lead to miscommunication and conflict, as well as how conflict is dealt with in organisations. This Online SLP is ideal for managers, prospective managers or team leads that wish to elevate their communication skills.

There are no entry requirements for this Online SLP. However, it is recommended that the applicant has achieved English language competence at a level that is equivalent to Grade 12.

Earn your Certificate of Completion and add the following to your CV:

"Successfully completed the STADIO Online Short Learning Programme: Communication for Managers"

#### SYSTEM REQUIREMENTS:

Chrome browser • A desktop / laptop computer (this product is not mobile-friendly) • A reliable internet connection with continuous access and a minimum speed of 4MB (this product is not available offline)

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HIGHER EDUCATION**

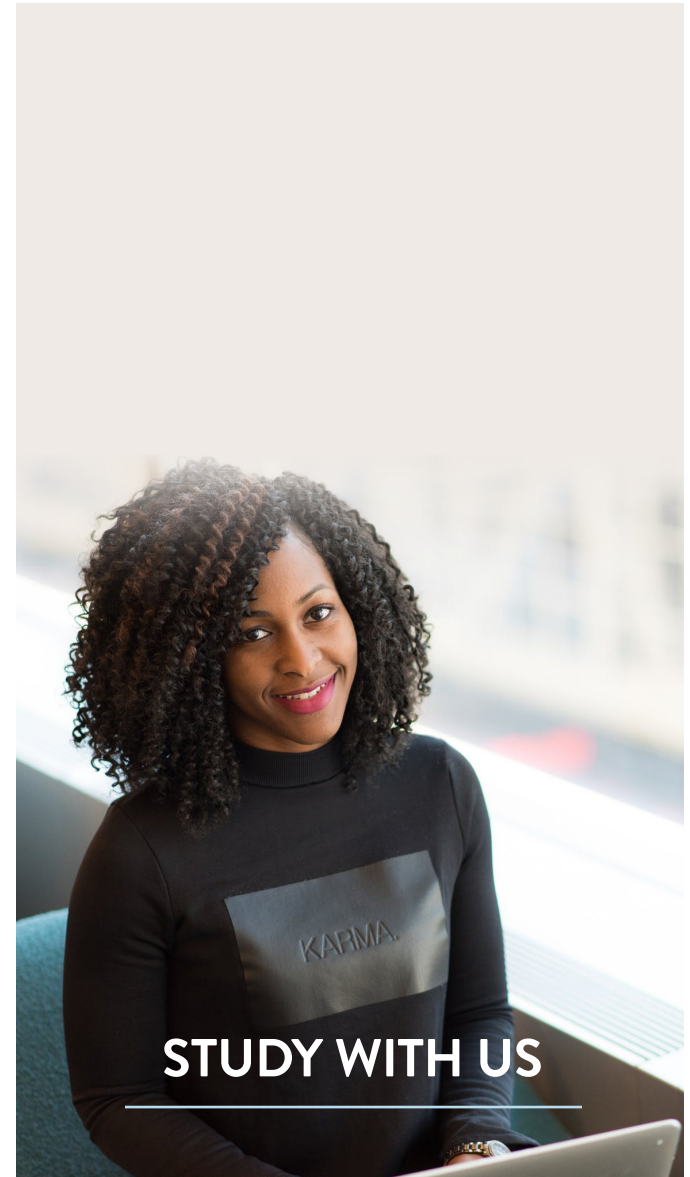
## **COURSE CURRICULUM:**

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**At the end of this Online SLP, you should be able to:**

- Outline the communication process and identify barriers to effective communication
- Distinguish between formal and informal organisational communication
- Briefly explain how negotiation works in business contexts
- Define conflict, and explain how managers deal with conflict in organisations
- Discuss the impact of information technology (IT) on organisational communication

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**STUDY WITH US**